

Sushi Shop and the same of the Introduction and Strategy Christopher Jones, Sushi Shop Prestor Christopher Jones, Sushi Shop President

BISHSHOP KEC PO





KEY FIGURES

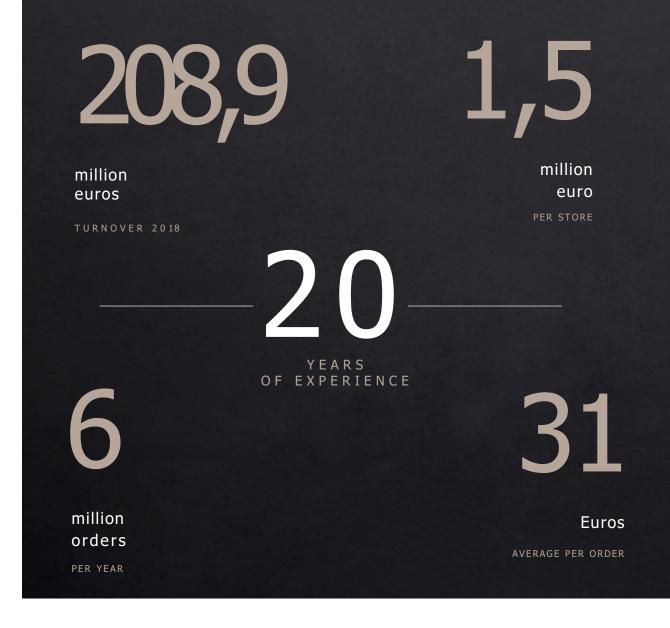
Presentation

The Sushi Shop concept was created in 1998 and the franchise was launched in 2006

HISTORICAL LEADER OF THE SUSHI WORLD

SUSHI SHOP IS THE LEADER IN EUROPE AND IN FRANCE FOR SUSHI DELIVERY







SUSHI SHOP, A GLOBAL BRAND

- Sushi Shop offers a global experience, beautiful and good sushi moments, whatever the place or the time, closer to the customer expectations, with a complete range of services
- The Sushi Shop experience can be experienced in many different ways: different places, different time, multiple services, innovative and tasty recipes closer to customer expectations.







KEY FIGURES

Locations wordwide

WE WELCOME OUR CUSTOMERS IN 13 DIFFERENT COUNTRIES

134 restaurants in 76 towns

33 Corners in city Centers & Suburbs

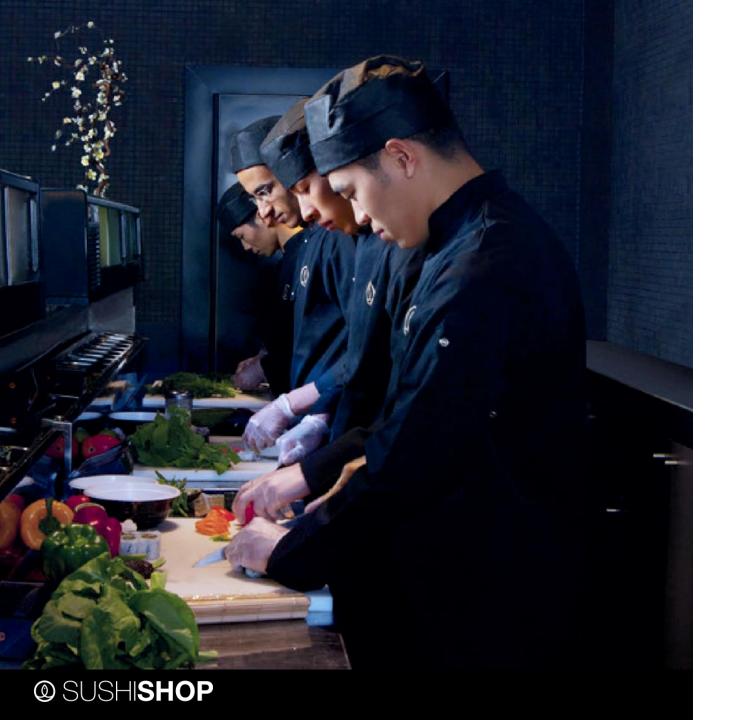
Restaurants
In train stations & airports

107 COMPANY-OPERATED | 65 FRANCHISEES

France, Italy, Spain, Portugal, Belgium, Luxembourg, UK, Germany, Switzerland, Netherlands, United Arab Emirates, Saudi Arabia







Know-how ____

21 YEARS OF EXPERIENCE

IN THE DESIGN AND SALE OF QUALITY SUSHI FOR DEMANDING CUSTOMERS, WITH AN URBAN AND INNOVATIVE SPIRIT FOR GOOD AND BEAUTIFUL SUSHI EXPERIENCES.

KNOW-HOW

Our sushimen chefs get initial and continuous training. We offer a wide range of products. Our sushi are made on-site by hand in each restaurant for incomparable freshness and quality. Processes for rice cooking are controlled and standardised for constant and consistent quality.

FOOD SAFETY

Quality approach made in partnership with Merieux Nutrisciences (formerly SILIKER).

Regular training in hygiene for sushimen (initial training + recurrent training at least once a year).

INSPECTION OF ALL RESTAURANTS ONCEPER QUARTER BY EXTERNAL AUDIT

INSPECTION BY THE
SUSHI SHOP QUALITY
TEAM ONCE PER QUARTER.

THE SUSHISHOP
HYGIENE TEAM: 1MANAGER
+4 AUDITORS





A SPECIFIC KNOW-HOW

Our sushimen chefs get initial and continuous training. We offer a wide range of products. Our sushi are made on-site by hand in each restaurant for incomparable freshness and quality. Processes for rice cooking are controlled and standardised for constant and consistent quality.





Know-how ____

OUR RECIPES

OUR RECIPES ARE CREATED BY OUR IN-HOUSE TEAM OF CHEFS.

Our offer is made up of recipes that can be found in the best sushi restaurants around the world.

We offer a wide range of recipes to our customers (sushi, california rolls, spring rolls, chirashi, tataki, tartares, ceviches, big rolls, etc.).

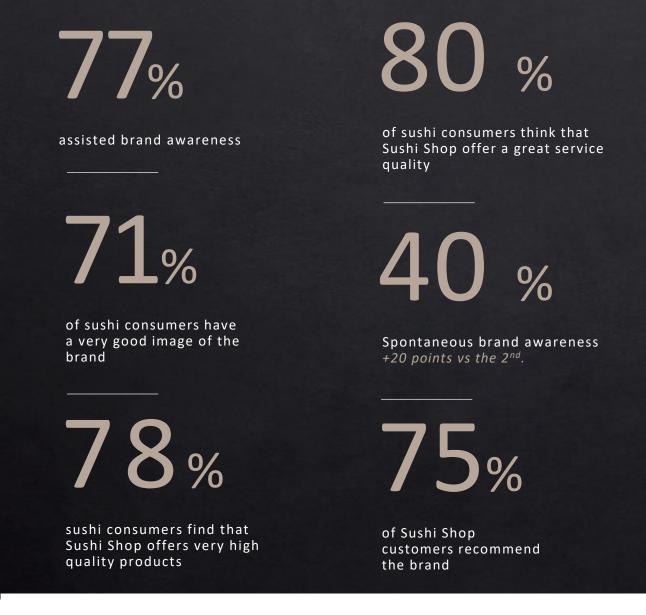
We also offer original creations every year in our Menu and our Limited Edition Boxes (2 per year).



____ A reference brand ____



SUSHISHOP
THE NO. 1 BRAND IN
BRAND AWARENESS
AND IMAGE





Marketing & Media plan / activation levers

OUR MARKETING EXPERTISE

MASTERING OF THE MOST
EFFECTIVE MARKETING
ACTIVATION TOOLS IN OUR SECTOR
(RP 2.0, CRM, MOBILE
MARKETING, DIGITAL CAMPAIGNS,
LOCAL CAMPAIGNS, ANNUAL
HIGHLIGHTS)

TV, FILM AND DIGITAL MEDIA FOCUS



____ A Multichannel Offer _____

A MULTICHANNEL OFFER

A UNIQUE KNOW-HOW IN TERMS OF TAKEAWAY DELIVERY AND SALES

A FEW DATAS ABOUT E-COMMERCE



51% (+4pt)
OF THE TURNOVER
THRUE INTERNET

77% (+5pt)

OF **THE DELIVERIES**THRUE INTERNET

22 % (+3pt)

OF CLICK&COLLECT
THRUE INTERNET

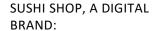


26%

CONVERSION RATE
(1 PERS,/4 VISITING THE WEBSITE PLACE AN ORDER)

32,6€

AVERAGE TICKET
+20% VS TAKE AWAY/ON SITE/BY PHONE



iPhone and Android ordering apps, responsive design of the website, virtual loyalty program with dedicated applications, etc.





___ A Multichannel Offer _____



60% (+7pt)
VISITS ON SMARTPHONE

40% (+7pt)
TURNOVER ON SMARTPHONE

500 000

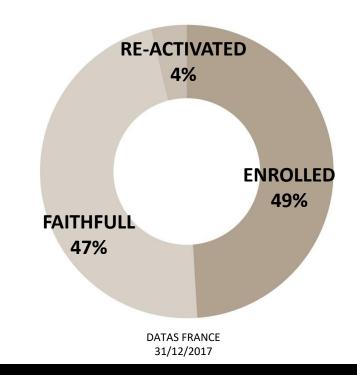
IPHONE APPLICATION HOLDER

A FEW DATAS ABOUT OUR CLIENTS DATABASE

1,6 M
KNOWN CONTACTS
+41% vs. 2016

77%

IDENTIFIED TURNOVER
+19 pts vs. 2016



755 K

ACTIVE CONTACTS
+32% vs. 2016

4 ORDERS/YEAR IN AVERAGE



____ A Digital Community _____

SOCIAL NETWORKS

GROWING AND STRONGLY COMMITED COMMUNITIES ON SOCIAL NETWORKS











Chefs Partnership _____

OUR MARKETING EXPERTISE

THE AWARENESS AND HIGH-QUALITY IMAGE OF SUSHI SHOP BRAND HAVE BEEN BUILT THROUGH CHEF PARTNERSHIPS



CYRIL LIGNAC
2011 Collection



JEAN-FRANÇOIS PIÈGE 2012 Collection



THIERRY MARX
2013 Collection



JOËL ROBUCHON
2014 Collection



KEI KOBAYASHI
2017 Collection

These partnerships have helped to position the brand as the reference brand of the sushi world in France.





Chefs Partnership _____



KOBAYASHI

2017 Collection

Kei Kobayashi is a Japanese Chef renowned in the world of the French Gastronomy. After working alongside Alain Ducasse, he open his own restaurant « Kei » in Paris in 2011, won his first star in the Guide Michelin in 2012, and the 2nd in 2017.

The Chef has developped for Sushi Shop 4 recipes that combine his Nipponian and innovative influences with the technique of French Gastronomy.









Chefs Partnership _____



COLAGRECO

2019 Collection

As an Argentinian chef of Italian origin, Mauro Colagreco feels that his creativity flows from his heritage. Distinguished by several international rankings, his cooking is both poetic and authentic and mingles Mediterranean flavours and ingredients inherited from his native Argentina. Amaranth, saffron and chia seed are just some of the flavours that this chef would like to introduce you to. Through his culinary creations, Mauro invites you to share in his love of regional produce, gastronomy and unexpected encounters....

As chef of the Mirazur at Menton since 2006, he has been distinguished several times by the Gault & Millau guide (Revelation of the Year (2007) and Cook of the Year (2009)). He has been awarded 3

Michelin stars by the Michelin Guide and the Mirazur was named the third best restaurant in the World's 50 Best Restaurants ranking in 2018. Mauro Colagreco is also one of the judges on the TV show Top Chef in Italy, and has been since 2016



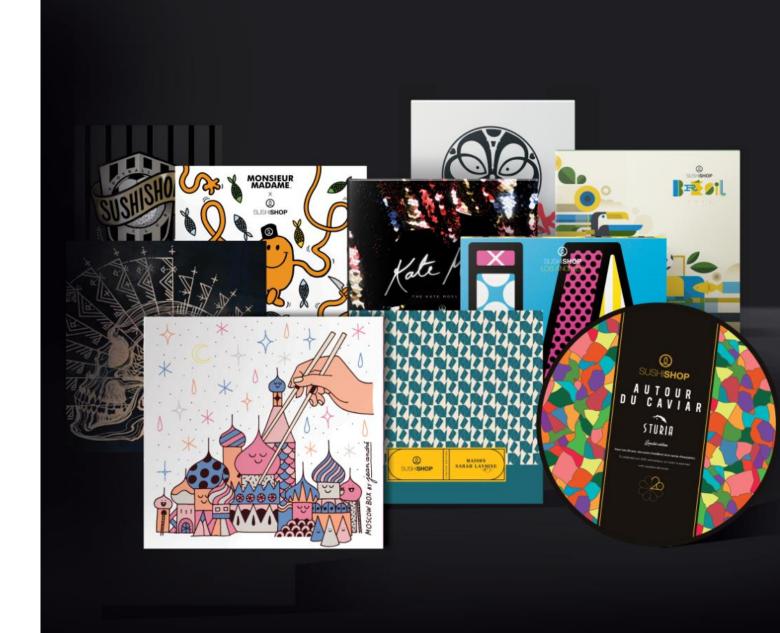


Brand Image

BRAND IMAGE AND AWARENESS

STRONG PARTNERSHIPS
WITH FAMOUSARTISTS SUCH AS KENZO,
LENNY KRAVITZ, KATE MOSS, ETC.

AND YOUNG ON-TREND DESIGNERS SUCH AS FERNANDO TOGNI, CRAIG & KARL, AND CHRIS LABROOY, JEAN ANDRE...

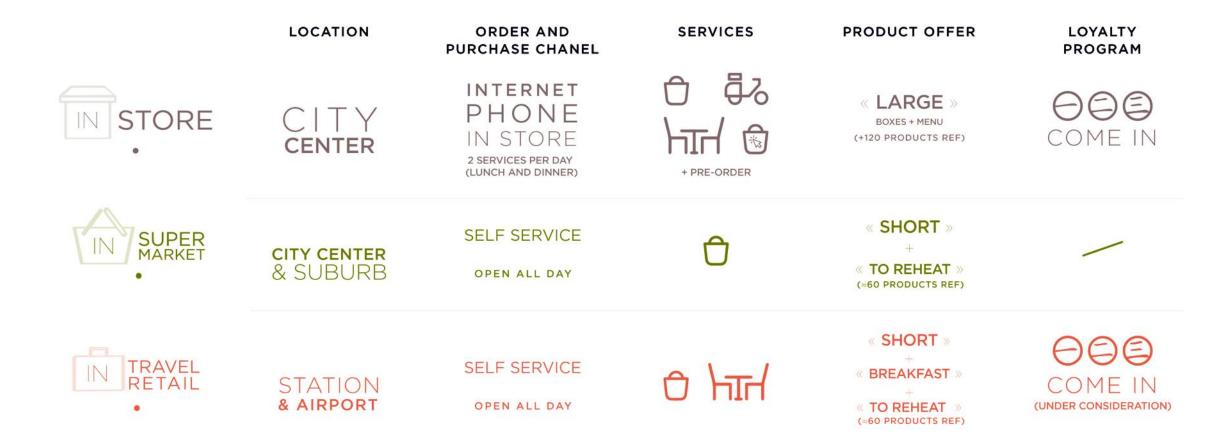


INTERNATIONAL BRANDS





A BRAND WITH MULTIPLE FORMATS

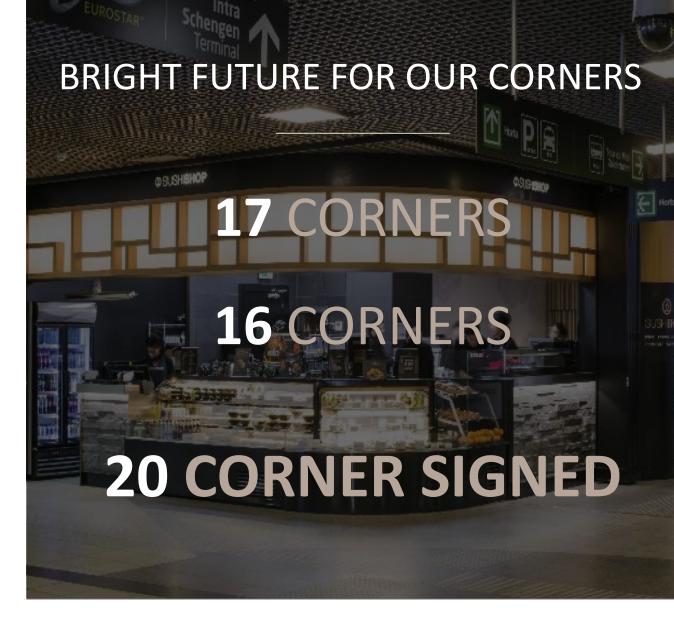




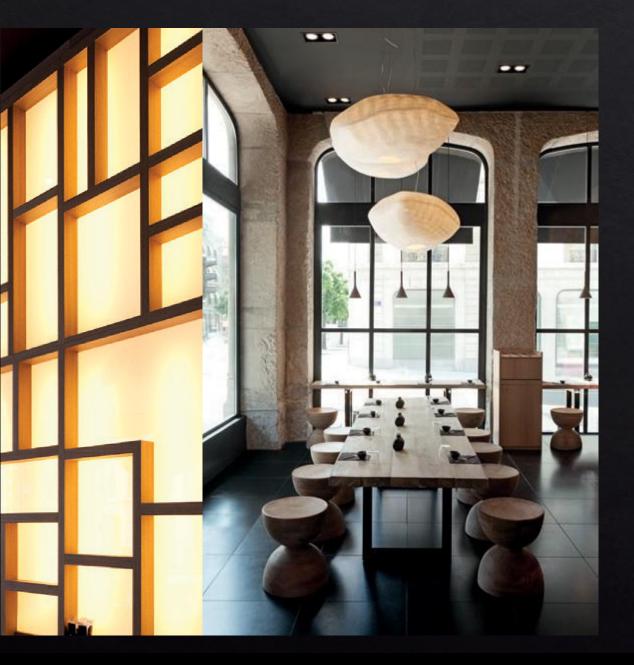
MONOPRIX











The Brand Concept

A PREMIUM WORLD

SUSHI SHOP HAS DEVELOPED A UNIQUE GRAPHIC DECOR AND A VISUAL IDENTITY RECOGNISABLE TO ALL ITS CUSTOMERS.

OUR IN-HOUSE TEAM OF ARCHITECTS ENABLES US TO ADAPT TO THE SPECIFIC FEATURES AND TECHNICAL CONSTRAINTS OF EACH PROJECT

















AmRest

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